**Ideation Phase**

**Define the Problem Statements**

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| Date | 25 June 2025 |
| Team ID | LTVIP2025TMID30393 |
| Project Name | HealthAI: Intelligent Healthcare Assistant Using IBM Granite |
| Maximum Marks | 2 Marks |

**Customer Problem Statement:**

| **Problem Statement (PS)** | **I am (Customer)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| --- | --- | --- | --- | --- | --- |
| **PS-1** | **A rural resident with limited access to healthcare** | **Understand what symptoms I’m experiencing and get reliable medical advice** | **I don’t have immediate access to a doctor or verified information** | **I live in a remote area where medical facilities are far and internet is limited** | **helpless and anxious about my health** |
| **PS-2** | **A busy urban professional with a hectic schedule** | **Track my daily health, diet, and get quick health suggestions** | **I can’t find the time to visit a doctor or follow a routine** | **My work hours are irregular and I often forget to monitor my health** | **overwhelmed and guilty for ignoring my well-being** |